

Patch Management Plan

Digital Lumens, Inc. continuously adds new features and product improvements, including bug fixes and security updates, to our **Digital Lumens SiteWorx** and **ENCELIUM X** light control systems.

Major Digital Lumens, Inc. product updates that include new features and product improvements are typically scheduled three to four times a year. Digital Lumens, Inc. may distribute minor patch and hotfix updates to address critical security and field issues or customer requests between major releases.

The Digital Lumens, Inc. product management team announces all significant updates and critical security releases via our Value-Added Partner (VAP) bulletin. The release will be available for download to registered VAPs on the Digital Lumens, Inc. partner portal.

The customer support team will distribute customer-specific updates on an as-need basis.

Digital Lumens SiteWorx updates are typically distributed via the SiteWorx cloud and automatically applied to the connected lighting components that require updates.

For systems and system components that do not provide centralized remote updates or are not connected to the internet, it is the responsibility of our partners and prime contractors to check for new updates and to distribute and install these updates at their customer sites.

As an on-premises system, **Encelium X** does not provide automatic updates. Any update must be performed on-site or remotely by professional service and maintenance personnel.

Encelium provides software update packages for the System Support Unit (SSU) and the Polaris Config app. The Polaris Config upgrade package includes the latest firmware for Encelium X managers and connected lighting devices.

Polaris Config checks and notifies for outdated firmware and provides the firmware management functions to upgrade all connected devices to the latest version.

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